School Business Manager

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| STATEMENT OF DUTIES | | MARCH 2015 |
| Number | Generic | |
| Portfolio | Schools and Early Years | |
| Branch | Specified Learning Service | |
| Section/Unit/School | Specified School | |
| Supervisor | Principal | |
| Award/Agreement | Tasmanian State Service Award | |
| Classification | General Stream Band 4 | |
| Employment Conditions | Permanent or fixed-term, full or part-time, up to 73.5 hours per fortnight, up to 52 weeks per year including 4 weeks annual leave or appropriate pro rata leave entitlements if part time. | |
| Location | Specified School | |

## Primary Purpose

Co-ordinate the operations of a school office and support the Principal in the management of school administrative service and resources. Direct and supervise assigned non-teaching staff. Provide advice to the Principal and other school staff on administrative and resource matters.

## Level of Responsibility/Direction and Supervision

As a member of the school management team the employee is responsible for efficient and effective administrative support and for the instruction and guidance of assigned staff. The occupant is expected to coordinate and control allocated resources and contribute to the maintenance and improvement of service delivery through the provision of detailed advice.

The occupant is expected to exercise judgement and initiative within established guidelines, processes and systems under general direction from the Principal. Unit goals and objectives are established by the Principal. The occupant is required to understand and apply contemporary departmental administrative standards and is expected to keep up to date with developments and change in this area.

It is the responsibility of the occupant to actively participate, promote and model behaviours which are consistent with the Department's commitment to the safety and wellbeing of children and young people. This includes the prevention, identification and reporting of child abuse and behaviours which are not consistent with the Department's values.

The occupant is responsible for complying with all Agency policies and procedures, including those relating to fraud and corruption control, record management, confidentiality, conduct and behaviour, mandatory reporting, education, training and assessment.

The Department has a range of delegations across the operational portfolio’s which include Finance, People Services and Support (HR) and Facilities. The occupant is responsible for ascertaining the delegations that are assigned to these duties and is expected to exercise any applicable delegations prudently and in accordance with a range of Acts, Regulations, Awards, administrative authorities and functional arrangements.

In the delivery of the department’s activities, the occupant must ensure that:

* Within the occupant’s area of organisational responsibility, appropriate strategies are in place to minimise the risk of fraud; and
* Decisions and actions are made ethically and with integrity, on the basis that such is lawful and reasonable, based on an objective standard; and
* Decisions and actions promote a culture that upholds the rights of children and young people, to keep them at the centre of the Department’s work and protect them from harm.

## Primary Duties

1. Organise and co-ordinate the daily operation of the school office and plan and supervise the work assignments of assigned non-teaching staff by providing instruction and guidance on practices, systems and processes as required. Monitor and provide feedback on staff performance.
2. Provide effective and efficient administrative and executive advice and support to the Principal and other staff. Undertake research into operational issues and provide advice and recommendations on alternatives and options that support service delivery.
3. Liaise and consult with a wide range of stakeholders including school staff, parents and students, government and non-government organisations, departmental Learning Services, school and community associations, bodies and representatives and provide an accurate information and advice service.
4. Assist the principal in the management of the school’s administrative, human, financial and physical resources including the provision of inventory and procurement services and arranging and overseeing facility maintenance, minor works and repairs.
5. Provide support in the management of school accounts including the operation of related systems and physical handling of cash and cheques ensuring the security of funds in line with departmental policy and procedure.
6. The incumbent can expect to be allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from persons occupying positions at this classification level.
7. In accordance with the *Work Health and Safety Act 2012* the incumbent will actively participate in and contribute to the maintenance of safe working conditions and practices, including the development and implementation of improvement initiatives, safeguarding practices and all mandatory training requirements.

## Selection Criteria

The following specific selection criteria must be addressed by candidates. The nominated position objective and duties contained in this statement of duties must also be used to assist in the interpretation of these selection criteria.

1. Demonstrated knowledge and experience of administrative support services regarding staff, finance and facility operations and management including the operation of contemporary information management systems and programs.
2. Demonstrated administrative experience and organisational skills including the ability to effectively provide instruction and guidance to assigned staff to achieve agreed outcomes.
3. Highly regarded interpersonal and communication skills including liaison, conflict resolution and negotiation skills with the proven capacity to interact effectively with a wide range of stakeholders.
4. Demonstrated initiative, innovation, and flexibility and the ability to encourage and foster the development of a positive team environment.
5. Proven ability to exercise judgement and the motivation to achieve results in an environment subject to changing conditions and workload.
6. Knowledge of, or the ability to acquire, diverse administrative operational processes and relevant policies, rules and regulations.
7. A demonstrated capacity to commit to the Department’s values, with the ability to apply them through individual behaviours and actions.

## Requirements

Registration/licences that are essential requirements of this role must remain current and valid at all times whilst employed and the status of these may be checked at any time during employment. It is the employee’s responsibility to advise the Department if there is any change to the status of a registration/licence. This includes notifying the Department of any new criminal charges or convictions and/or if a registration/licence is revoked, cancelled or has conditions applied.

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| **Essential** | * Current Tasmanian Registration to Work with Vulnerable People (Registration Status – Employment) |
| **Desirable** | * Qualification or studies in relevant areas e.g. human resources, business studies or accounting. |

## Working within the Department forEducation, Children and Young People



Our values of **Connection, Courage, Growth, Respect, Responsibility** represent the foundation of our Department’s culture and guide us in all that we do to ensure **Bright lives. Positive futures** for every child and young person in Tasmania.

We bring our values to life through our everyday behaviours and actions. We want to attract, recruit and retain people who uphold these values and are committed to building a strong values-based culture.

Our Department is committed to building inclusive workplaces and a workforce that reflects the diversity of the community we serve. We do this through a culture that ensures everyone is respected, and has equal access to opportunities and resources. We recognise and respect individual differences as well as people’s career path, life experiences and education, and we value how these differences can have a positive influence on problem solving, team dynamics and decision making within our organisation.

We are committed to providing a safe workplace for all employees and have zero tolerance to all forms of violence, including child abuse and harm. The Department is a smoke-free work environment, and smoking is prohibited in all State Government workplaces, including vehicles and vessels.

Employment within the Department is governed by the *State Service Act 2000*. All employees are responsible for ensuring that the standards of behaviour and conduct specified in the State Service Principles and Code of Conduct are adhered to. All employees are expected to act ethically and with integrity in the undertaking of their duties. Employees who breach the code of conduct may have sanctions imposed.

The State Service Principles and Code of Conduct are contained in the *State Service Act 2000* and can be found on the State Service Management Office website at <http://www.dpac.tas.gov.au/divisions/ssmo> together with Employment Direction No. 2 *State Service Principles.* All employees must read these and ensure they understand their responsibilities.

All employees are expected to utilise information management systems in a responsible manner in line with the DECYP Condition of Use policy statement located at [Department for Education, Children And Young People: Information technology policies](https://www.education.tas.gov.au/documentcentre/Documents/Conditions-of-Use-Policy-for-All-Users-of-Information-and-Communication-Technology.pdf)

## Commitment to Children and Young People

This is a Department built entirely for children, young people and their communities. Our ultimate goal is to work together to ensure that every child and young person in Tasmania is known, safe, well and learning. The child is at the centre of everything we do, and the way we do it.

The Department is committed to providing a culturally safe environment which upholds the safety and wellbeing of all children and young people in Tasmania. The Department’s Safeguarding Framework, *Safe. Secure. Supported.* underpins this commitment.

All employees must demonstrate and model behaviours which value and respect children and young people, show a commitment to child safety and wellbeing, and display an understanding of the developmental needs of children and culturally safe practices relevant to their position.

| **APPROVED BY PSS DELEGATE:** 973874 – Assistant Director Strategic Recruitment and Payroll Operations – DATE  Request:  Date Duties and Selection Criteria Last Reviewed: insert month/year and initial e.g. 05/17 PMG |
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