

State Library and Archives Officer

STATEMENT OF DUTIES

MAY 2026

Number	700203, 700215, 700711, 970715, 977956, 978922
Portfolio	Strategy and Performance
Branch	Libraries Tasmania
Section/Unit/School	Collections & State Archivist
Supervisor	State Library and Archive Service Coordinator
Award	Tasmanian State Service Award
Classification	General Stream Band 2
Employment Conditions	Permanent, Full-time Up to 73.5 hours per fortnight, 52 weeks per year including 4 weeks annual leave.
Location	South

Context

The State Library and Archives of Tasmania is part of Libraries Tasmania and is responsible for developing, managing and sharing the documentary heritage of Tasmania for current and future generations. It enables a greater understanding of Tasmania's past and contributes to discussions about contemporary issues and our collective future and seeks to increase a sense of inclusion and belonging by recognising and celebrating the diversity of Tasmanians and Tasmanian communities.

Primary Purpose

State Library and Archives Officer will undertake multiple and diverse tasks, providing high quality client service, routine advice and assistance to library and archives users in a contemporary information service environment. Support the daily operations of the State Library and Archive Service, including assistance with collection access operations,

ensuring the careful handling of valuable and fragile materials and maintaining secure and confidential record collection and delivery processes.

Level of Responsibility/Direction and Supervision

Directly responsible for contributing to positive client experiences through effective communication with library users. Execute assigned duties efficiently and accurately to achieve desired outcomes, demonstrating the ability to exercise sound judgement and discretion whilst adhering to operational procedures and business unit requirements. The occupant is expected to exercise initiative while operating under routine supervision and general guidance, with overall direction provided by their immediate supervisor.

It is the responsibility of the occupant to actively participate, promote and model behaviours which are consistent with the Department's commitment to the safety and wellbeing of children and young people. This includes the prevention, identification and reporting of child abuse and behaviours which are not consistent with the Department's values.

The occupant is responsible for complying with all agency policies and procedures, including those relating to fraud and corruption control, record management, confidentiality, conduct and behaviour, mandatory reporting, education, training and assessment.

The Department has a range of delegations across the operational portfolio's which include Finance, People and Culture (P&C) and Facilities. The occupant is responsible for ascertaining the delegations that are assigned to these duties and is expected to exercise any applicable delegations prudently and in accordance with a range of Acts, Regulations, Awards, administrative authorities and functional arrangements.

Primary Duties

1. Facilitate access to archival records and library items, using and updating relevant systems. This includes daily deliveries to the city from the Repository.
2. Undertake preventative conservation and quality assurance procedures relevant to the safe storage and maintenance of archival records and library items.
3. Contribute to positive user experiences that foster a welcoming environment centred on inclusion, and safety through the delivery of excellent customer service.
4. Provide support and advice to clients in diverse State Library and Archives services, digital devices and information technology.
5. Undertake a range of support duties associated with client enquiries and orders including using and updating relevant systems.
6. The incumbent can expect to be allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from persons occupying positions at this classification level.

7. In accordance with the Work Health and Safety Act 2012 the incumbent will actively participate in and contribute to the maintenance of safe working conditions and practices, including the development and implementation of improvement initiatives, safeguarding practices and all mandatory training requirements.

Selection Criteria

The following specific selection criteria must be addressed by candidates. The nominated position objective and duties contained in this statement of duties must also be used to assist in the interpretation of these selection criteria.

1. Demonstrated customer service experience, including the proven ability to liaise effectively with clients to be consistently courteous and helpful and provide a high standard of customer service.
2. Proven administrative skills and experience in a records storage environment together with the ability to work effectively both independently and within a small, dedicated team.
3. Demonstrated flexibility, initiative, supporting judgement, and decision making to manage a range of tasks and priorities with minimal supervision
4. Good communication and interpersonal skills with the proven ability to interact effectively with a range of stakeholders.
5. Skills and experience in the operation of contemporary information management systems.
6. A demonstrated capacity to commit to the Department's values, with the ability to apply them through individual behaviours and actions.

Requirements

Registration/licences that are essential requirements of this role must remain current and valid at all times whilst employed and the status of these may be checked at any time during employment. It is the employee's responsibility to advise the Department if there is any change to the status of a registration/licence. This includes notifying the Department of any new criminal charges or convictions and/or if a registration/licence is revoked, cancelled or has conditions applied.

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| Essential | <ul style="list-style-type: none">• Current Tasmanian Registration to Work with Vulnerable People (Registration Status – Employment) |
| Desirable | <ul style="list-style-type: none">• Current Drivers Licence |

Working within the Department for Education, Children and Young People



Connection



Courage



Growth



Respect



Responsibility

Our values of **Connection, Courage, Growth, Respect, Responsibility** represent the foundation of our Department's culture and guide us in all that we do to ensure **Bright lives. Positive futures** for every child and young person in Tasmania.

We bring our values to life through our everyday behaviours and actions. We want to attract, recruit and retain people who uphold these values and are committed to building a strong values-based culture.

Our Department is committed to building inclusive workplaces and a workforce that reflects the diversity of the community we serve. We do this through a culture that ensures everyone is respected and has equal access to opportunities and resources. We recognise and respect individual differences as well as people's career path, life experiences and education, and we value how these differences can have a positive influence on problem solving, team dynamics and decision making within our organisation.

We are committed to providing a safe workplace for all employees and have zero tolerance to all forms of violence, including child abuse and harm. The Department is a smoke-free work environment, and smoking is prohibited in all State Government workplaces, including vehicles and vessels.

Employment within the Department is governed by the *State Service Act 2000*. All employees are responsible for ensuring that the standards of behaviour and conduct specified in the State Service Principles and Code of Conduct are adhered to. All employees are expected to act ethically and with integrity in the undertaking of their duties. Employees who breach the code of conduct may have sanctions imposed.

The State Service Principles and Code of Conduct are contained in the *State Service Act 2000* and can be found on the State Service Management Office website at <http://www.dpac.tas.gov.au/divisions/ssmo> together with Employment Direction No. 2 *State Service Principles*. All employees must read these and ensure they understand their responsibilities.

All employees are expected to utilise information management systems in a responsible manner in line with the DECYP Condition of Use policy statement located at [Department for Education, Children And Young People: Information technology policies](#)

Commitment to Children and Young People

This is a Department built entirely for children, young people and their communities. Our ultimate goal is to work together to ensure that every child and young person in Tasmania is

known, safe, well and learning. The child is at the centre of everything we do, and the way we do it.

The Department is committed to providing a culturally safe environment which upholds the safety and wellbeing of all children and young people in Tasmania. The Department's Safeguarding Framework, *Safe. Secure. Supported.* underpins this commitment.

All employees must demonstrate and model behaviours which value and respect children and young people, show a commitment to child safety and wellbeing, and display an understanding of the developmental needs of children and culturally safe practices relevant to their position.

APPROVED BY P&C DELEGATE: 973874 – Deputy Director Strategic Recruitment and Payroll Operations – November 2020

Request:

Date Duties and Selection Criteria Last Reviewed: 11/20 VRH, F.N – 05/26 NA
